

**Region:** Northwest

**Site Information:** St. Charles Youth & Family Services, Inc.  
4757 N. 76<sup>th</sup> Street  
Milwaukee, WI 53218

**Site Contact Person/Title:** Glynis Underwood, Vice-President, Operations

**Phone:** (414) 358-4152

**E-Mail:** gunderwood@stcharlesinc.org

**Appointment Phone:** (414) 476-3710

**Fax:** (414) 358-5003

**Billing Contact Name:** Mike Umhoefer

**Phone:** (414) 358-4153

**Is agency Medicaid certified?** yes

**Faith-based Organization:** yes

**Minority or Disadvantaged Vendor:** no

**Facility Accessibility:**

• Offers handicapped parking	• Is wheelchair accessible
• Has a location near public transportation	

**Specializations:**

- Programs for Men and Women
- Services for Families with Children (Childcare Provided)
- Services for Persons Involved in the Criminal Justice System
- Services for Persons with Co-occurring Mental Health and Substance Use Disorders
- Offers Spanish language

**Hours of Operations:**

Monday:	8am-7pm	Tuesday:	8am-7pm
Wednesday:	8am-7pm	Thursday:	8am-7pm
Friday:	8am-7pm	Saturday:	By appointment
Sunday:	By appointment	Emergency Contact 24 Hour Phone Number: (414) 226-9556	

**Program Description**

The Family Development Center of St. Charles Youth & Family Services Inc. provides positive, supportive, culturally responsible and competent services to children, adults and families. The main goal is to support families in their own homes and communities and to strengthen their natural support systems resulting in a higher level of daily functioning. The Family Development Center utilizes degreed mental health professionals who believe that new behaviors and ways of functioning can be learned and maintained by helping families to realize their strengths while teaching and reinforcing rational, reality based thinking.

The Family Development Center is a State of Wisconsin Licensed Mental Health Clinic and is available to clients who have a mental health disorder or a medically significant emotional or social impairment that interferes with their daily functioning. Clients will have a diagnosable mental health condition including a dual diagnosis as determined by the therapist and conferred by a psychiatrist.

Counseling services are available for clients who have social and/or interpersonal problems that interfere with their daily functioning. Those who use counseling usually will be struggling with communication skills, anger management, social interaction, parenting, etc.

The following services are offered:

- Clinical Assessment
- Individualized Treatment Planning
- In-home Services
- Outpatient Services
- Counseling Services
- A variety of treatment modalities

The staff of the St. Charles Family Development Center Program are all degreed therapists with many areas of expertise including serving individuals dealing with:

- Depression
- Domestic Abuse
- Poverty Issues
- Anger Management
- Family Relationships
- Physical Abuse and Neglect
- Sexual Abuse
- Oppositional Defiant Disorder

For more information, contact St. Charles Youth & Family Services at (414) 476-3710.